





### Service around the globe.

The number of Spierings cranes is steadily growing. With more than 1,500 cranes operating in Europe and beyond, providing structured and efficient service is essential.

At Spierings, we understand that a well-maintained crane is essential for optimal performance and safety. That's why we offer a wide range of service options to support every aspect of the maintenance and operation of Spierings Cranes.

We ensure that our cranes always function at their best, from periodic maintenance and inspections to fast troubleshooting via remote service. To guarantee quality and reliability, we supply only original parts. In addition, our team of experienced Service Engineers is available across Europe to provide support. Thanks to their extensive knowledge and expertise, we can act quickly and effectively, wherever the crane is located. This keeps your crane in good condition and ensures maximum uptime.

At Spierings, it's not only about technology, but also about pleasant and efficient cooperation with our sides and partners. Together, we work on the best solutions for your business needs.

## Mission to Zero-Emission



Peter van Schijndel Aftersales Director "Maximum customer satisfaction through reliable and optimally performing Spierings cranes."

# Lift to the Max.

At Spierings Mobile Cranes, we are there to support you 24/7. Besides our own local service network, Spierings also has an extensive network of mobility partners in Europe.

Discover all our service opportunities via the QR-code



- Local service
- Spierings warehouse
- Service partner with Spierings warehouse
- Local Service with Spierings warehouse



### Service Desk

For a service request, contact our Service Desk. They will ensure that a Service Engineer is scheduled to help you as soon as possible. To guarantee consistent and high-quality service worldwide, Spierings has its own international service network. Our specialized Service Engineers perform maintenance and repairs using fully equipped service vans. You can also visit our workshop in Oss for service and maintenance of your crane.

For quick assistance in case of breakdowns on the road, Spierings cooperates with a network of service partners. These partners are well informed about your crane and can offer fast and efficient support in case of a calamity on the road.

Spierings also has local Service Engineers in England, Sweden, Switzerland, Denmark, Germany, Poland, Austria and Spain, so customers can be helped directly on site and efficiently.

#### **Activities of our Service Desk:**



Maintenance of cranes, both in our workshop and on site



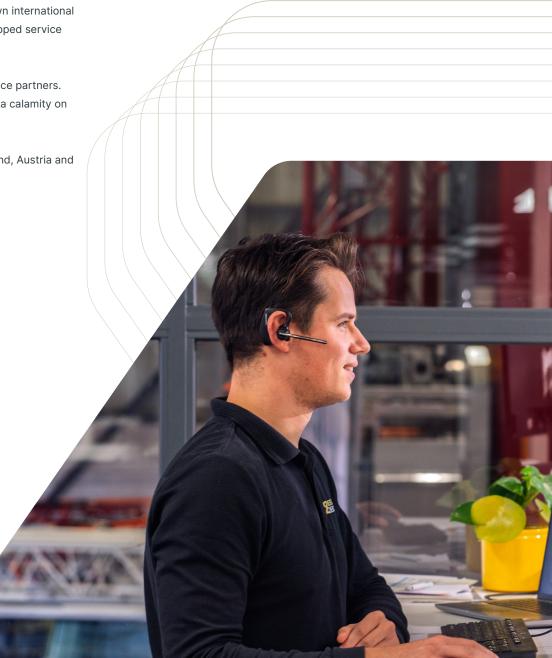
Repairing damage to your crane



Performing modifications and installing customer-specific options afterwards



On-site technical support when a malfunction cannot be solved remotely by the Support Desk



"

"The service desk offers international one-to-one customer contact."



#### Contact details:

Available Monday to Friday from 07:30 AM to 6:00 PM.

+31(0)412 69 77 62

+31(0)412 69 77 62

service@spieringscranes.com

#### Personal and reliable contact



Patrick van den Akker



Falko van den Elsen



Bram Verstegen

### Support Desk

Our Support Desk is ready to resolve malfunctions remotely with expert remote assistance in your language. Thanks to modern communication tools, many issues can be resolved immediately, ensuring your crane is back in operation quickly.

By diagnosing and resolving malfunctions remotely, you not only save valuable time but also avoid unnecessary service visits. This results in less downtime, lower maintenance costs, and increased crane availability. Additionally, software updates and setting adjustments can be performed remotely, ensuring your crane is always equipped with the latest features and performs optimally.

#### Activities of our Support Desk:



#### Phone and WhatsApp support

The first point of contact for quick and expert assistance in case of malfunctions.



#### Optimal support with Smart Connect

Enjoy the many benefits of this subscription.



#### Remote software updates

Always the latest features without downtime.



#### 24/7 emergency assistance

Immediate support in unsafe situations, available day and night.



#### Personal and reliable contact



Dennis van Es Supervisor Support Desk



Niek Bergevoet



Michele Pala



Marco van der Sangen



Arjen Joling



Jowie Pattipeilohy



Stefan Jansen

#### Contact details:

Available Monday to Friday from 07:00 AM to 6:00 PM and Saturday from 7:30AM to 12:00AM. 24/7 available for emergencies.



+31(0)412 69 77 87



+31(0)412 69 77 87



▼ support@spieringscranes.com



## **Spierings Smart Connect**

Spierings Smart Connect is Spierings' innovative, paid platform that provides remote access to essential information and functions of your crane. With this advanced solution, you can optimize the control, efficiency, and service of your Spierings crane, no matter where you are. Take advantage of smart technologies and discover the many benefits that Smart Connect has to offer:

#### Priority support

Priority assistance from the Support Desk.

#### Advanced remote functions

Spierings experts can remotely monitor sensors, counter readings, and the emergency control panel, providing live remote support. This speeds up diagnosis and resolution time.

#### Safe remote assistance

In complex situations, our Support Desk provides safe and professional guidance via the emergency control panel (available with a service package).

#### Remote software updates

Cranes can be updated remotely without the physical presence of a technician (according to protocol).

### Remote Configuration control

Planners can set the maximum jib length and the "Reduced Speed" option, ensuring compliance with rental conditions.

#### Complete insight into crane operation

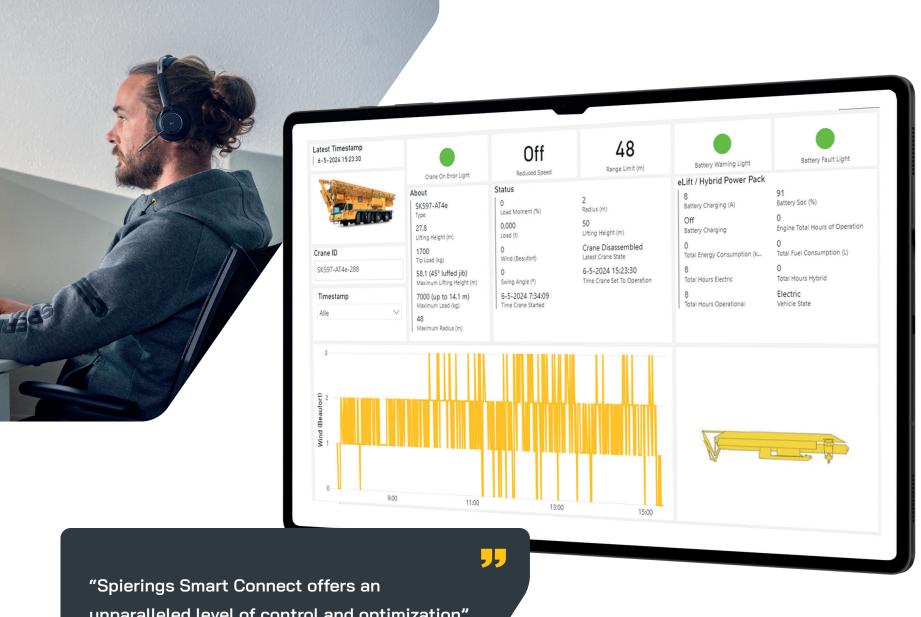
Real-time data on wind speeds, lifting loads, power, and fuel consumption.

## Discover the future of lifting



Check out the advantages of Spierings Smart Connect via the QR-code





unparalleled level of control and optimization"

### Parts Desk

If you need parts for your crane, contact the Parts Desk. Our Parts Desk plays a crucial role and is the link that coordinates everything in terms of parts. They are available to efficiently manage orders, inquiries, and logistical solutions.

A large stock of original parts is maintained in the central warehouse in Oss, ensuring quick fulfillment of part demands.

Our overhaul department gives parts new life by repairing them and making them usable again. This offers a cost-efficient solution and ensures that parts from earlier generations remain available.

With our network of logistics partners, all parts are shipped safely, quickly, and worldwide. Alternatively, you can choose to pick up your parts at our location in Oss during Parts Desk opening hours.

#### **Activities of our Parts Desk:**



Parts sales; for all types of Spierings cranes



Parts Express; for weekly deliveries in the Netherlands



24/7 pick-up via the night safe



Reliable delivery with reputed carriers throughout Europe

#### Personal and reliable contact



René van Schijndel



Walter Huisman



Billy van Liefvoort

#### Contact details:

Available Monday to Friday from 07:30 AM to 6:00 PM



+31(0)412 69 77 61

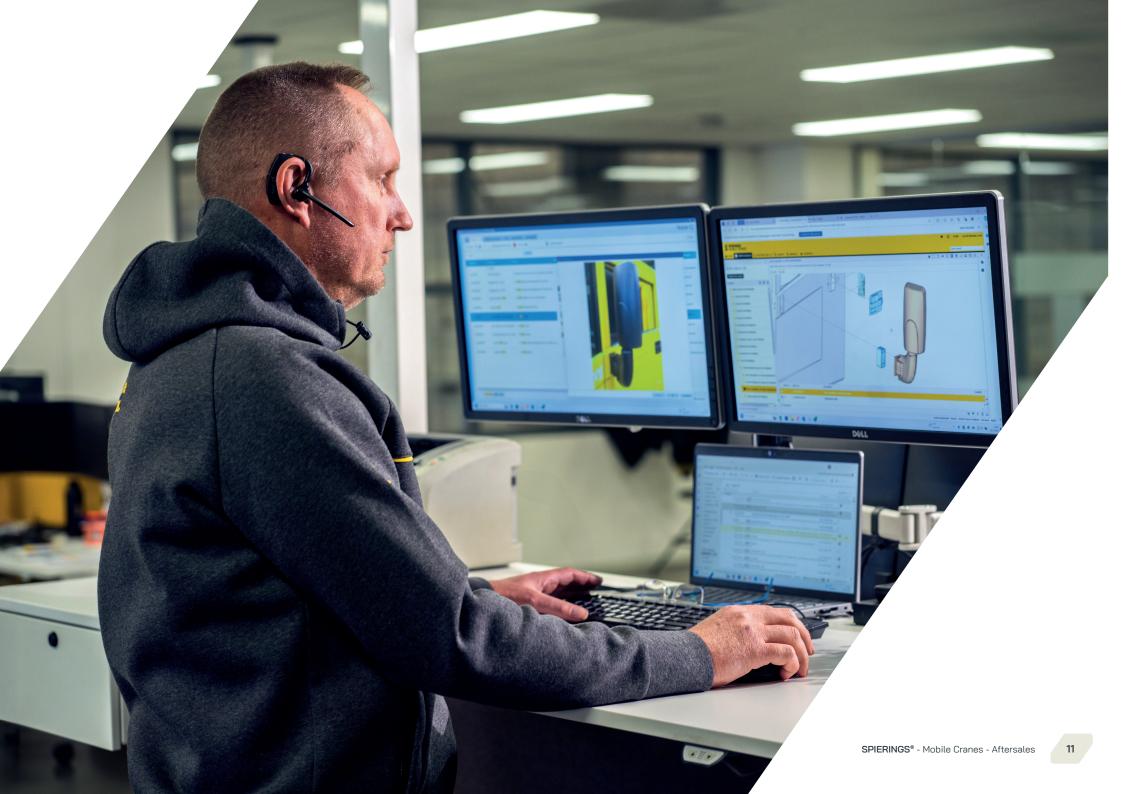


+31(0)412 69 77 61



parts@spieringscranes.com





## Overhaul, repair and used Spierings cranes

#### Full and partial overhauls

Cranes with extensive operating hours deserve a thorough overhaul to restore optimal performance. Our specialists in Oss ensure that all essential components—ranging from axles, hubs, and wheel bearings to reducers, pumps, and gearboxes—are restored to top condition. Hydraulic lines, hoses, and seals are also replaced as needed. From engine overhauls to complete repainting, we take care of it all.

Our goal? A crane that not only functions perfectly but also looks as good as new. In addition to full overhauls, partial overhauls and upgrades are also available, ensuring your crane meets the latest standards for comfort and appearance.

#### Overhaul of individual components: sustainable and cost-effective

At Spierings, parts get a second life as exchange components. This not only provides a sustainable and cost-effective solution but also ensures that parts from previous generations remain available. Thanks to our cradle-to-cradle principle, we contribute to a circular economy, where materials are continuously repurposed without quality loss. This minimizes waste, reduces environmental impact, and keeps valuable raw materials within the supply chain.

All Spierings exchange parts are fully overhauled and tested, ensuring a quality comparable to new components. They are also sold with a warranty, combining sustainability with maximum efficiency and reliability.



### Damage Repair: full-service solution

Damage to your crane? Our overhaul department takes care of the entire process. After a thorough inspection, you will receive a detailed report with a cost estimate. If applicable, we handle all communication with the damage assessor or insurance company to provide maximum convenience.

Once approved, we carry out all agreed repairs and deliver the crane fully certified and inspected.

#### Used Cranes: guaranteed technical reliability

Buy your used crane from Spierings and choose certainty. Unlike cranes from the open market, our cranes undergo a full inspection, are overhauled as agreed, and are prepared for immediate use, without hidden defects or surprises.

Quality and reliability are our top priorities. Additionally, we offer various packages, allowing you to choose what suits you best, whether it's a warranty, a new color, or extra options.







The Spierings Academy offers high-quality training and courses to maximize the potential of Spierings products, with a strong focus on safety, efficiency, and the latest technologies. Our programs are designed for both novice and experienced crane operators and technical service employees. Participants gain the knowledge and skills needed to perform their tasks with confidence and expertise.

Training sessions take place in a modern theory classroom, a fully equipped practical training area, and a dedicated outdoor site. Here, we combine theoretical knowledge with hands-on experience, allowing trainees to work directly with cranes in a realistic setting. Our expert instructors guide participants step by step, with special attention to safety, operation, and maintenance. Through practical lessons and the latest industry insights, we ensure that trainees are fully prepared to work with Spierings cranes.

#### Contact details:

+31(0)412 69 77 87

+31(0)412 69 77 87

academy@spieringscranes.com

#### Personal and reliable contact



Bob van Ruth



Geert-Jan van Berlo

#### What the Spierings Academy offers:



Operator training at various levels to ensure good operation of a Spierings crane



Technical service training at various levels to ensure good maintenance of the crane



Annual refresher courses



Theoretical training combined with practical training



Waldo van den Berg



Arjen Joling



## Proactive maintenance with Spierings Monitoring

Our Monitoring department ensures that your crane remains in top condition at all times. Through periodic inspections and continuous monitoring of the crane's status, we can perform preventive maintenance and detect potential issues at an early stage. This helps prevent unplanned downtime and ensures the reliable and efficient operation of your crane.

#### With Spierings Monitoring, you benefit from:



Targeted maintenance advice based on real-time data and inspections



Remote monitoring and analysis for efficient and fast diagnostics



Extended crane lifespan and reduced unexpected costs



Over 30 years of experience and expertise in maintenance and monitoring

Choose reliability and maximum uptime with Spierings Monitoring!



#### Our possibilities:



#### Quick Scan

Focus on steel structure of the crane to identify abnormalities in time. The scan consists of specific points that are checked.



#### Safety Scan

Focus on being able to operate the crane safely. This inspection is similar to the legally required annual inspection but preformed with a "Spierings eye".



#### SUVA Inspection

We have Suva-registered inspectors who are authorised to carry out inspections in Switzerland, equivalent to a safety scan.



#### Conditioning / Monitoring

The focus is on crane reliability, minimizing unnecessary downtime. This inspection can serve as a supplement between two annual inspections.



#### Ultrasonic Testing

Ultrasonic testing is a Non-Destructive Testing method. UT makes it possible to check the thickness of the material.



#### Full Scar

This involves surveying the complete technical condition of the crane. It looks for failures, preventive repairs, upgrades and options not yet implemented. The aim is to bring the crane back to optimum condition.



#### Magnetic Testing

Magnetic Testing (MT) is a Non-Destructive Testing Method to check, for example, welded joints for possible cracking. We are certified to do this.



The contact for Spierings Monitoring goes through the Service Desk.

#### Contact details:

Available Monday to Friday from 07:30 AM to 6:00 PM.



+31(0)412 69 77 62



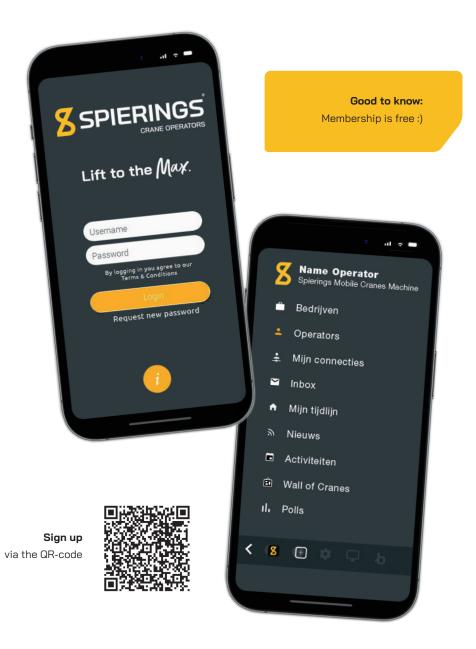


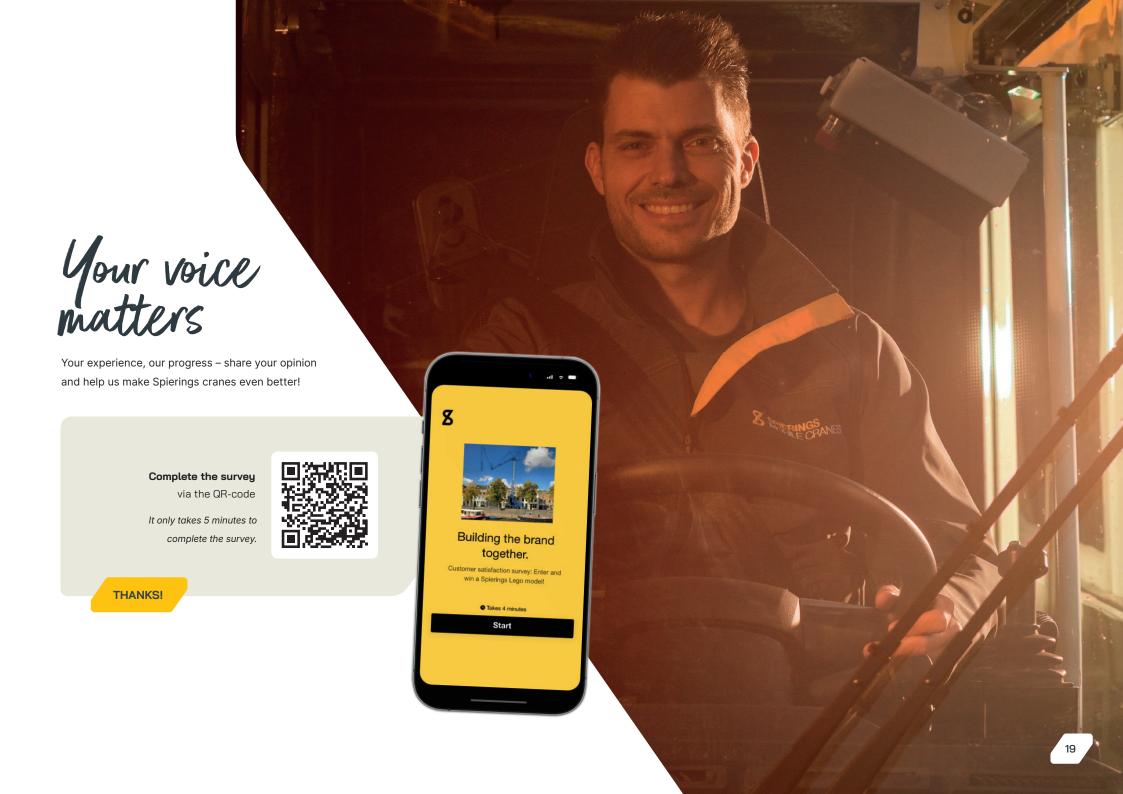
We are proud of our operators, who work in our Spierings cranes day in, day out. They are our most important ambassadors and are an important base for our business. Without operators, there is no Spierings! To bring them together, we are introducing the new Spierings Crane Operators' Community.

The Spierings Crane Operators' Community was established with the aim of providing a platform where operators can meet, share experiences and gain valuable knowledge. To join our community, scan the QR code and complete the registration form. You will then receive your login details and an invitation to download the app by e-mail.

Once installed, you will get instant access to all privileges.











#### Contact details:

+31(0)412 69 77 77

service@spieringscranes.com

WWW.SPIERINGSCRANES.COM



